

Avaliação dos Serviços de Manutenção e Limpeza

ANO	CENTRO	GRUPO AVALIADOR	NPS	8,60 Média de Notas
2024	Todos	Todos		

Análise das Questões

Com relação à Sala de Aula, como você avalia a(o):

Limpeza	Estado de manutenção e de conservação dos equipamentos e dos mobiliários	Estrutura física (parede, piso, iluminação)																																																																		
<table border="1"> <tr><td>10</td><td>58,50%</td></tr> <tr><td>9</td><td>15,44%</td></tr> <tr><td>8</td><td>11,69%</td></tr> <tr><td>7</td><td>4,97%</td></tr> <tr><td>0</td><td>3,51%</td></tr> <tr><td>5</td><td>2,16%</td></tr> <tr><td>6</td><td>2,10%</td></tr> <tr><td>1</td><td>0,58%</td></tr> <tr><td>4</td><td>0,43%</td></tr> <tr><td>3</td><td>0,41%</td></tr> <tr><td>2</td><td>0,21%</td></tr> </table>	10	58,50%	9	15,44%	8	11,69%	7	4,97%	0	3,51%	5	2,16%	6	2,10%	1	0,58%	4	0,43%	3	0,41%	2	0,21%	<table border="1"> <tr><td>10</td><td>49,79%</td></tr> <tr><td>9</td><td>16,23%</td></tr> <tr><td>8</td><td>15,57%</td></tr> <tr><td>7</td><td>7,17%</td></tr> <tr><td>0</td><td>3,32%</td></tr> <tr><td>6</td><td>3,03%</td></tr> <tr><td>5</td><td>2,64%</td></tr> <tr><td>1</td><td>0,82%</td></tr> <tr><td>4</td><td>0,64%</td></tr> <tr><td>3</td><td>0,49%</td></tr> <tr><td>2</td><td>0,31%</td></tr> </table>	10	49,79%	9	16,23%	8	15,57%	7	7,17%	0	3,32%	6	3,03%	5	2,64%	1	0,82%	4	0,64%	3	0,49%	2	0,31%	<table border="1"> <tr><td>10</td><td>56,23%</td></tr> <tr><td>9</td><td>16,76%</td></tr> <tr><td>8</td><td>12,54%</td></tr> <tr><td>7</td><td>5,44%</td></tr> <tr><td>0</td><td>3,22%</td></tr> <tr><td>6</td><td>2,16%</td></tr> <tr><td>5</td><td>1,98%</td></tr> <tr><td>4</td><td>0,54%</td></tr> <tr><td>1</td><td>0,50%</td></tr> <tr><td>3</td><td>0,35%</td></tr> <tr><td>2</td><td>0,27%</td></tr> </table>	10	56,23%	9	16,76%	8	12,54%	7	5,44%	0	3,22%	6	2,16%	5	1,98%	4	0,54%	1	0,50%	3	0,35%	2	0,27%
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Média: 8,80	8,56	8,79																																																																		

Com relação à Biblioteca Central, como você avalia a(o):

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Média: 8,47	8,33	9,32																																																																		

Com relação ao Centro de Convivência, como você avalia a(o):

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Média: 8,06	8,59	8,74																																																																		

Com relação aos Banheiros, como você avalia a(o):

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O material de limpeza pessoal disponível (papel toalha ou secador de mãos, papel higiênico, sabonete líquido e Dispenser p/álcool gel)

Limpeza	Estado de manutenção e de conservação dos equipamentos e dos mobiliários	Estrutura física (parede, piso, iluminação)																																																																		
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Com relação aos Laboratórios da Universidade, como você avalia a(o):

Limpeza	Estruturas Físicas	Lixeiras disponíveis																																																																		
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NPS

Em uma escala de 0 a 10 (0 a 6: pouco satisfeito; 7 e 8: satisfeito; 9 e 10: muito satisfeito), de modo geral, como você avalia a qualidade do Serviço de Limpeza da UNIFOR?

Média:
